



HP Roofing, LLC GUARANTEE

(Please see reverse side for guarantee details.)

Name: _____

Property Address: _____

Date Completed: _____ Job Cost: _____

Products Used: _____

Areas Excluded from Guarantee:

Other: _____

To Validate Your Guarantee:

Please retain this card for your records. Complete and return the attached business reply card.

4/05 roof-sb



HP Roofing, LLC is committed to providing our customers with outstanding value and first class service.

We would very much appreciate your taking the time to complete and return this Guarantee Activation and Job Rating Card. Thank you very much for your support and assistance in helping us to maintain our quality assurance program.

- | | | | |
|--|--------------------------|--------------------------|--------------------------|
| 1. My initial estimate was scheduled promptly. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. My job was completed when initially promised. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. HP Roofing LLC communicated well with me. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. HP Roofing LLC treated me fairly and honestly. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. The foreman on my job was responsive to my needs. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. The crew at my job was neatly attired. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. The crew at my job was courteous. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. The final cleanup of my job site was well done. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. The foreman and crew were very safety conscious. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. The foreman and crew did an excellent job. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. If the need arose for more work in the future, I would call HP Roofing LLC. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. If a friend was looking for a contractor, I would suggest HP Roofing, LLC. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Strongly Agree

Agree

Disagree

Additional Comments: _____

Name: _____ Date Completed: _____

Address: _____ Phone: _____

Crewleader: _____

Crew: _____

RETURNING THIS CARD WILL ACTIVATE YOUR WARRANTY.

See warranty card for specific details.



HP Roofing, LLC LIMITED GUARANTEE

This certificate of limited guarantee entitles _____
to a ____ year guarantee against any defects in workmanship or materials provided under
the proposal dated _____ .

There will be no charge for labor and materials to repair or replace the roofing installed
by HP Roofing, LLC. Please present this card and the original proposal at the time of the
guarantee work. Damage caused by factors external to the control of HP Roofing, LLC such
as storm damage, ice damage, damage caused by the homeowner or other contractors shall
not be covered under this guarantee. This is the sole and exclusive guarantee, and HP
Roofing, LLC shall not be held liable for any consequential damages or losses, including,
without limitation, damage to the structure or interior contents of the building.



HP Roofing, LLC

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